



Australian Government

Department of Regional Australia,
Regional Development and Local Government

Jervis Bay Territory Administration

Jervis Bay Territory Community Bulletin

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Topic

Service improvements at the Motor Vehicle Registry

Relevance

Jervis Bay Territory residents

An improvement has been made in the way services are provided to Jervis Bay Territory residents when conducting business with the ACT Government Road Transport Authority (RTA). The Jervis Bay Territory Administration will now be able to process the majority of RTA business transactions online using the ACT RTA's rego.act computer system.

This means that residents can finalise payments on-the-spot for transactions such as:

- renewing motor vehicle registration
- transferring motor vehicle registration
- paying infringement notices
- renewing driver licence (photo licences will still need to be collected from the office).

Receipts, including registration certificates and labels, will be issued over the counter.

Payments can be made via cash, cheque, debit or credit cards (Visa or Mastercard only).

This upgraded service ensures that RTA records are updated instantly so customers can be assured that their correct registration, third party insurance coverage and licensing status are recorded.

Further information

If you need further information please contact the Jervis Bay Territory Administration by calling 4442 1217.

Sheryl Klaffer

Director

Jervis Bay Territory Administration