



Ombudsman services

FACTSHEET

Parliamentary Commissioner for Administrative Investigations (Ombudsman) services in the Indian Ocean Territories

The WA Ombudsman provides the following services on behalf of the Australian Government:

- **Resolve complaints:**
Receiving, investigating and resolving complaints about WA Government agencies, local governments and universities.
- **Review certain deaths:**
Reviewing certain child deaths and family and domestic violence fatalities.
- **Improve public administration:**
Improving public administration for the benefit of people in the Territories through own motion investigations and education and liaison programs with public authorities.
- **Inspect and monitor:**
Undertaking a range of additional functions, including statutory inspection and monitoring functions.

What does this mean for me?

As an Indian Ocean Territories resident you can contact the WA Ombudsman if you think you have been treated unfairly by a WA Government agency, statutory authority, local government or university.



Information on how to make a complaint to the WA Ombudsman is available in 15 languages, including the languages used in the Indian Ocean Territories, from the WA Ombudsman's website at www.ombudsman.wa.gov.au.

For more information

Area	Contact details
General enquiries	1800 117 000
Email	mail@ombudsman.wa.gov.au
Website	www.ombudsman.wa.gov.au