



## Housing services

# FACTSHEET

Delivered by the Department of Communities (Housing Authority)

## Housing in the Indian Ocean Territories

The Department of Communities — Housing provides the following services on behalf of the Australian Government:

- Housing management support — assists the Commonwealth to manage social housing in the Territories in accordance with the relevant policies, procedures and guidelines as well as providing advice about employee housing.
- Policy advice and support — to the Commonwealth on a range of housing related issues.
- Valuations — advice and assistance on Commonwealth property valuations that are utilised in the setting of rents and property disposals.
- Contracting and construction — advice and services to the Commonwealth that facilitate the procurement process for future housing acquisition or upgrade.

## What does this mean for me?

The Commonwealth manages social housing in the Territories using the Department of Communities' policies and guidelines, including:

- eligibility policy, tenancy management policy and practices, and property rents; and
- procedures to assist the Commonwealth in day-to-day tenancy control and management.



The Department of Communities provides advice and services to the Commonwealth through the Indian Ocean Territories Administration (IOTA).

## For more information

Area	Contact details
Telephone	08 9222 4666
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Website	<a href="http://www.communities.wa.gov.au">www.communities.wa.gov.au</a>